



VOLUNTEER FAQ'S

Why should I volunteer?

Volunteering for the Dow Championship is a great way to get behind-the-scenes access to an official LPGA Tour tournament. Other benefits include the opportunity to work with family & friends, make new friends and watch the best female golfers in the world compete. There are over 20 committees, so you are sure to find an activity which appeals to your interests. You will also receive a Volunteer Package valued at approximately \$400, filled with event gear and passes.

What is included in the cost to volunteer?

The standard volunteer fee includes the uniform, one Volunteer Weekly Grounds badge, 2 Weekly Grounds guest tickets, meals during shifts, and invitation to the Volunteer Appreciation Party.

How many days and hours are the shifts?

Volunteers are encouraged to work at least 2 shifts over the course of Tournament Week. Shifts typically last between 4-6 hours. Days and times may vary depending on the specific committee responsibilities.

Do I need golf knowledge to volunteer?

There are volunteer opportunities for everyone! We have several committees to choose from that do not require any golf knowledge. Training resources are provided for committees that require specific duties.

Are there indoor committees?

Yes, STEM Center, Transportation, and Volunteer Services are all indoor committees. There are many others that are outdoors but underneath a tent as well.

Will I need training? When is volunteer training?

Volunteer training is required for all committees, though the level of training will vary. If your committee requires a training session, this will take place in May & June 2025; times will be announced at a later date. Your Committee Chair will reach out if your committee requires in-person training. Any questions can be directed to your Committee Chair(s).



VOLUNTEER FAQ'S

Can my children volunteer? Is there an age requirement?

Yes. Children aged 13 to 18 years old can volunteer as Pro-Am Caddies, Standard Bearers and/or in the STEM Center. Volunteers for the Transportation Committee must be 25 years of age or older.

I am no longer able to volunteer. Can I receive a refund?

Refunds will be given until the Sunday prior to the tournament (June 22, 2025). Please reach out to Kiara Peterman at kpeterman@outlyr.com.

Can I be scheduled to work the same time as my spouse or friend?

Using the registration website, you have control over your shifts and times selection. Please coordinate with family and friends when selecting your shifts. If there are not available spots to work with friends, contact your Committee Chair or Kiara Peterman at kpeterman@outlyr.com and we will try to accommodate.

When will I receive my schedule?

The shifts you select when registering online are confirmed shift assignments unless you hear otherwise from your Committee Chair(s) or Volunteer Coordinator, Kiara Peterman. Some committee chairs may adjust timing as we get closer to the tournament due to tee times being changed.

What do I wear with my uniform?

We ask that all volunteers wear khaki, white, navy or black bottoms. Men can wear pants or shorts. Ladies can wear capris, pants, or knee length shorts or skorts. Jeans, cargo pants and cargo shorts are not permitted. Please do not wear prints.

Can I purchase additional uniform items?

If you'd like, you may purchase an optional outerwear or bucket hat item online during registration. Returning volunteers are able to purchase an additional tournament polo.

When will uniforms be distributed?

Uniforms will be distributed 1 week prior to Tournament week; time and place will be announced at a later date.



VOLUNTEER FAQ'S

What if my uniform doesn't fit?

Volunteer uniforms can be exchanged (based on size availability) during Tournament Week in the Volunteer Headquarters area prior to your first shift.

Can I watch golf when I'm not working?

Yes. Your credential is valid for the entire week, and we encourage you to enjoy the Tournament in your free time. Volunteers are welcome to watch golf before or after their shift, and on days off. On days that you are not working, we ask that you please not wear your volunteer uniform to reduce confusion.

What should I bring for my volunteer shift?

Depending on your assignment you may want to bring a camping-like folding chair and appropriate weather gear. Keep an eye on the weather and bring an umbrella or jacket if you need it. Be sure to bring your volunteer headwear and plenty of sunscreen if you are working out on the course.

Can I bring my camera or cell phone?

Cameras are not allowed. Cell phones are allowed, but please make sure to keep the ringer on "silent". Please refrain from taking any photos with your cell phone Thursday-Sunday during Tournament play.

May I ask for autographs?

Please refrain from asking players for autographs when you are working as a Volunteer. If you are not working and not in uniform, you may get autographs (please do not interrupt the player's round). Autographs on the Volunteer uniform are prohibited.

Will food or beverage be provided?

Yes. Breakfast and lunch will be provided for volunteers on their scheduled workdays. There will be snacks, coffee, water, and other assorted beverages in the Volunteer Headquarters area, as well.